# Privacy Policy – eMar Hosted Solutions

Privacy Policy – eMar solution hosted by AMC

AMC Technology ("AMC", "we", "our") is committed to protecting the privacy and security of our eMar customers' data.
This Privacy Policy explains how we handle data when providing hosting services for eMar 2025 solutions.

## 1. Hosting Environment
Each customer is hosted in a dedicated Microsoft Azure environment, including:
- A separate site instance for application access.
- A separate SQL Server database instance for data storage.

This ensures logical separation of customer data and provides enhanced security and privacy.

## 2. Data Security
- All data is stored in Microsoft Azure data centers with industry-standard security controls.
- Access to customer data is strictly limited to AMC authorized personnel for maintenance and support purposes.
- Data is in transit encrypted by (TLS/HTTPS).

## 3. Data Ownership
Customers retain full ownership of their data. AMC acts as a data processor and will not share, sell, or disclose data to third parties, except as required by law or authorized by the customer.

## 4. Data Access & Control
Customers can request data exports or permanent deletion of their data by contacting AMC support.
AMC will process such requests in compliance with applicable regulations, including GDPR.

## 5. Backups & Disaster Recovery
Regular backups are performed and securely stored in Azure. Backups are retained for a limited period and used solely for disaster recovery purposes.

## 6. Compliance
Our hosting infrastructure leverages Microsoft Azure's compliance

## 7. Changes to this Privacy Policy
We may update this Privacy Policy from time to time. The latest version will always be available on our website.

## 8. Contact
If you have any questions regarding this Privacy Policy or data handling practices, please contact:
support@amc-technology.com